Scrutiny Briefing 14 March Waste, Recycling and Street Cleansing Contract Specification







- c. 1 million residents
- c. 400,000 households
- Formed in 2003

Four boroughs

- Voluntary partnership bound by legally-binding Inter Authority Agreements
- Enables authorities to pool their resources, finances and expertise to find better and more cost-effective solutions
- Governance: Joint Committee (Members) and Joint Waste Officer Board (Officers)



The story so far

- Cabinet made a decision on 16 November 2022 to not renew with Veolia (including Options Appraisal)
- Developing Commissioning Strategy
- That Strategy will come before cabinet on 24 May 2023 setting out the approach to commissioning the future contract decision
- All Member Briefing (27/02 and 16/03)
- Resident Engagement (Jan-March 2023)



Croydon context

- Waste collection and street cleansing are statutory, universal services costs Croydon c.£13.5m pa.
- Croydon is the largest London borough
- In one month, Veolia carryout c.1.4m collections
- Of these c.3.7k are communal collection points
- Communal collections make up c.3% of the total service provided but impact nearly c.20% of our residents.
- Over 138,000 tonnes of household waste collected each year
- Over 1,000 bulky waste collections carried out each month.
- Over 2,500 new waste containers delivered to residents each month.
- All streets swept and litter picked and maintained to at least Grade B
- Small contract monitoring team serving the borough



Croydon Environmental Services

Waste

- Statutory and universal service
- Residual Waste
- Recycling mainly twin stream
- Food waste
- Green waste
- Bulky Waste collections
- Assisted Collections
- Clinical Waste

Street Cleansing

- 483 Km of road swept and cleansed
- Veolia is required to clean streets to a "Grade A Standard" and maintain them to a "Grade B Standard"
- 612 Litter Bins emptied
- 150 Big Belly Bins emptied
- >1600 fly tips cleared a month



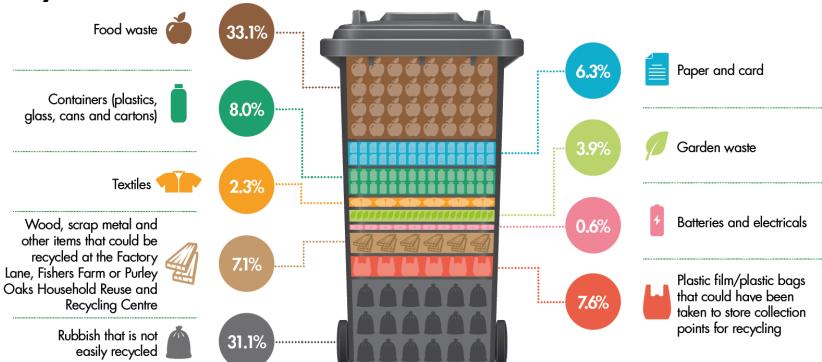
Future Service Design considerations

- Government Policy Development (Recycling consistency, Deposit Return, Extended producer Responsibility
- Council's Carbon Reduction Commitment
- Council's Financial Planning
- Global market for recyclable material
- Risk averse approach from the waste industry
- Covid impact on waste arisings and consumer habits
- Labour market and supply chain
- GLA Collection Conformity Criteria



Residual Composition Analysis (average)

Croydon



Some differences between Kerbside and Communal

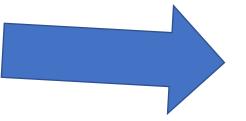
% residual waste recyclable: Over 50% of Kerbside Approx 60% of Communal

Still significant food still in packaging, in residual: 13.9% Kerbside 15% Communal



Croydon's approach

- Mayor's Business Plan
- Lessons learned
- Residents' Engagement completed awaiting analysis
- Strategic risks
- Targets and behaviours



Service Specification and Approach

Summary and next steps

Complete Refuse and recycling Specification (Early March 2023)

All Member briefing (Street cleansing) 16 March 2023 Cabinet report to agree the commissioning approach, the specification and commence the tendering process May/June 2023

Commence service April 2025















Submit draft specification to the GLA (108 day consultation period) 2nd week March 2023 Pre-decision Scrutiny on the Commissioning Strategy Award Contract 1st Quarter 2024